

**OAKTON COMMUNITY COLLEGE
GENERIC COURSE SYLLABUS**

| I. | <u>Course Prefix</u> | <u>Course Number</u> | <u>Course Name</u> | <u>Credit:</u> | <u>Lecture</u> | <u>Lab</u> |
|-----------|-----------------------------|-----------------------------|----------------------------|-----------------------|-----------------------|-------------------|
| | CNS (Formerly LAN 265) | 136 | Novell Service and Support | 3 | 2 | 2 |

II. Prerequisites:

CNS 134 (Formerly LAN 260) or consent of instructor, coordinator or program chair.

III. Course (catalog) Description:

This course presents the hardware technology of network systems. It includes requirements and applications of communication networks, identification of components of a local area network system, hardware topologies, and connections of hybrid networks. The emphasis is on hardware design, installation, management, customization, and troubleshooting.

IV. Learning Objectives:

The student will learn the essentials of data communication. This will be accomplished through learning terminology, components and options, wide area and local area networks, terminology and components relating to networks, NetWare characteristics, installation, and operation.

V. Academic Integrity:

Students and employees at Oakton Community College are required to demonstrate academic integrity and follow Oakton's Code of Academic Conduct. This code prohibits:

- cheating
- plagiarism (turning in work not written by you, or lacking proper citation)
- falsification and fabrication (lying or distorting the truth)
- helping others to cheat
- unauthorized changes on official documents
- pretending to be someone else or having someone else pretend to be you
- making or accepting bribes, special favors, or threats, and
- any other behavior that violates academic integrity.

There are serious consequences to violations of the academic integrity policy. Oakton's policies and procedures provide students a fair hearing if a complaint is made against you. If you are found to have violated the policy, the minimum penalty is failure on the assignment and, a disciplinary record will be established and kept on file in the office of the Vice President for Student Affairs for a period of 3 years.

Details of the Code of Academic Conduct can be found in the Student Handbook.

VI. Outline of Topics:

See separate page from instructor.

VII. Methods of Instruction:

The method of instruction will be fulfilled through lecture and "hands on" lab. The lab will include the installation of hardware as well as software.

VIII. Course Practices Required:

The course requires the completion of outside assignments and laboratory assignments.

IX. Instructional Materials:

Textbook: Novell Official Curriculum
Appropriate Self-Test

X. Methods of Evaluation:

Quizzes, examinations, completion of lab assignments, exercises and several LAN projects.

XI. Other Course Information:

If you have a documented learning, psychological, or physical disability you may be entitled to reasonable academic accommodations or services. To request accommodations or services, contact the ASSIST office in the Learning Center. All students are expected to fulfill essential course requirements. The College will not waive any essential skill or requirement of a course or degree program.