The user is seeing the following message when they are trying to access MyOakton:

![Certificate Error: Navigation Blocked](image)

There is a problem with this website's security certificate.

The security certificate presented by this website was not issued by a trusted certification authority.

Security certificate problems may indicate an attempt to fool you or intercept any data you send to the server.

We recommend that you close this webpage and do not continue to this website.

- Click here to close this webpage.
- Continue to this website (not recommended).
- More information

Click on the following link:

http://borg.oakton.edu/RootCert.der
this message will appear, click on open

then click on "Install Certificate."
The Import Certificate Wizard window will appear, click Next,

Click Next

Completing the Certificate Import Wizard

You have successfully completed the Certificate Import wizard.

You have specified the following settings:

Certificate Store Selected  Automatically determined by Certificate Content
Click Finish

Security Warning

You are about to install a certificate from a certification authority (CA) claiming to represent:
Organizational CA

Windows cannot validate that the certificate is actually from "Organizational CA". You should confirm its origin by contacting "Organizational CA". We will assist you in this process:

Thumbprint (sha1): 377E38C9 FC64ECA9 32E3068C 2EB2FE15 6A74C141

Warning:
If you install this root certificate, Windows will automatically trust any certificate issued by this CA. Installing a certificate with an unknown origin carries some risk. If you click "Yes" you acknowledge this risk.

Do you want to install this certificate?

Yes  No

Click Yes, This screen will appear

Certificate Import Wizard

The import was successful.

OK

The certificate for Oakton is now installed on your computer. You will be able to log into MyOakton.