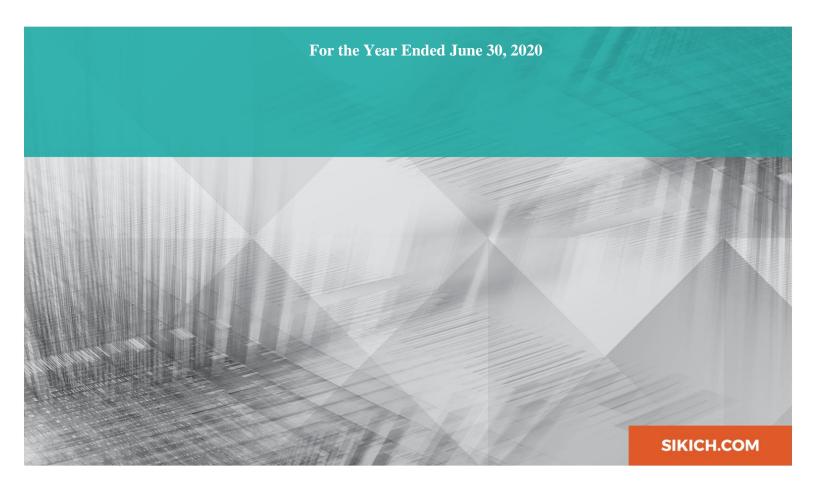


OAKTON COMMUNITY COLLEGE COMMUNITY COLLEGE DISTRICT NUMBER 535 DES PLAINES, ILLINOIS

SINGLE AUDIT REPORT



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INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH *GOVERNMENT AUDITING STANDARDS*

Board of Trustees Oakton Community College Community College District Number 535 Des Plaines, Illinois

We have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of the business-type activities and the discretely presented component unit of Oakton Community College - Illinois Community College District No. 535 (the College) as of and for the year ended June 30, 2020, and the related notes to financial statements, which collectively comprise of the College's basic financial statements, and have issued our report thereon dated October 13, 2020. The financial statements of Oakton Community College Educational Foundation were not audited in accordance with *Government Auditing Standards*, and accordingly, this report does not include reporting on internal control over financial reporting or instances of reportable noncompliance associated with Oakton Community College Educational Foundation.

Internal Control Over Financial Reporting

In planning and performing our audit of the financial statements, we considered the College's internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of College's internal control. Accordingly, we do not express an opinion on the effectiveness of the College's internal control.

A *deficiency in internal* control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A *material weakness* is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. A *significant deficiency* is a deficiency, or a combination of deficiencies, in internal control weakness, yet important enough to merit attention by those charged with governance.

ACCOUNTING TECHNOLOGY ADVISORY

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

Compliance and Other Matters

As part of obtaining reasonable assurance about whether the College's financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

Purpose of this Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the organization's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the organization's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

Sikich LLD

Naperville, Illinois October 13, 2020



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INDEPENDENT AUDITOR'S REPORT ON COMPLIANCE FOR EACH MAJOR FEDERAL PROGRAM; REPORT ON INTERNAL CONTROL OVER COMPLIANCE AND REPORT ON SCHEDULE OF EXPENDITURES OF FEDERAL AWARDS REQUIRED BY THE UNIFORM GUIDANCE

Board of Trustees Oakton Community College Community College District Number 535 Des Plaines, Illinois

Report on Compliance for Each Major Federal Program

We have audited Oakton Community College, Community College District 535's (the College) compliance with the types of compliance requirements described on the (*OMB Compliance Supplement*) that could have a direct and material effect on each of the College's major federal programs for the year ended June 30, 2020. The College's major federal programs are identified in the summary of auditor's results section of the accompanying schedule of findings and questioned costs.

Management Responsibility

Management is responsible for compliance with federal statutes, regulations, and the terms and conditions of its federal awards applicable to its federal programs.

Auditor's Responsibility

Our responsibility is to express an opinion on compliance for each of the College's major federal programs based on our audit of the types of compliance requirements referred to above. We conducted our audit of compliance in accordance with auditing standards generally accepted in the United States of America: the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and the audit requirements of Title 2 U.S. *Code of Federal Regulations* Part 200, *Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards* (Uniform Guidance). Those standards and Uniform Guidance require that we plan and perform the audit to obtain reasonable assurance about whether noncompliance with the types of compliance requirements referred to above that could have a direct and material effect on a major federal program occurred. An audit includes examining, on a test basis, evidence about the College's compliance with those requirements and performing such other procedures as we considered necessary in the circumstances.

We believe that our audit provides a reasonable basis for our opinion on compliance for each major federal program. However, our audit does not provide a legal determination of the College's compliance.

Opinion of Each Major Federal Program

In our opinion, Oakton Community College, Community College District 535 complied, in all material respects, with the types of compliance requirements referred to above that could have a direct and material effect on each of its major federal programs for the year ended June 30, 2020.

Other Matters

The results of our auditing procedures disclosed an instance of noncompliance, which is required to be reported in accordance with the Uniform Guidance and which is described in the accompanying schedule of findings and questioned costs as items 2020-001 and 2020-002. Our opinion on each major federal program is not modified with respect to this matter.

The College's response to the noncompliance findings identified in our audit is described in the accompanying schedule of findings and questioned costs. The College's response was not subjected to the auditing procedures applied in the audit of compliance and, accordingly, we express no opinion on the response.

Report on Internal Control over Compliance

Management of the College is responsible for establishing and maintaining effective internal control over compliance with the types of compliance requirements referred to above. In planning and performing our audit of compliance, we considered the College's internal control over compliance with the types of requirements that could have a direct and material effect on each major federal program to determine the auditing procedures that are appropriate in the circumstances for the purpose of expressing an opinion on compliance for each major federal program and to test and report on internal control over compliance in accordance with Uniform Guidance, but not for the purpose of expressing an opinion on the effectiveness of internal control over compliance. Accordingly, we do not express an opinion on the effectiveness of the College's internal control over compliance.

A *deficiency in internal control over compliance* exists when the design or operation of a control over compliance does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, noncompliance with a type of compliance requirement of a federal program on a timely basis. A *material weakness in internal control over compliance* is a deficiency, or combination of deficiencies, in internal control over compliance, such that there is a reasonable possibility that material noncompliance with a type of compliance requirement of a federal program will not be prevented, or detected and corrected, on a timely basis. A *significant deficiency in internal control over compliance* is a deficiency in *internal control over compliance* is a deficiency or a combination of deficiencies, in internal control over compliance to the prevented, or detected and corrected, on a timely basis. A *significant deficiency in internal control over compliance* is a deficiency, or a combination of deficiencies, in internal control over compliance with a type of compliance of a federal program that is less severe than a material weakness in internal control over compliance, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over compliance was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over compliance that might be material weaknesses or significant deficiencies and therefore, material weaknesses or significant deficiencies may exist that were not identified. We did not identify any deficiencies in internal control over compliance that we consider to be material weaknesses.

The College's response to the internal control over compliance finding identified in our audit is described in the accompanying schedule of findings and questioned costs. The College's response was not subjected to the auditing procedures applied in the audit of compliance and, accordingly, we express no opinion on the response.

Purpose of Report

The purpose of this report on internal control over compliance is solely to describe the scope of our testing of internal control over compliance and the results of that testing based on the requirements of the Uniform Guidance. Accordingly, this report is not suitable for any other purpose.

Report on Schedule of Expenditures of Federal Awards Required by the Uniform Guidance

We have audited the financial statements of the business-type activities and the discretely presented component unit of the College as of and for the year ended June 30, 2020, and the related notes to financial statements, which collectively comprise the College's basic financial statements and have issued our report thereon dated October 13, 2020, which contained an unmodified opinion on those financial statements. Our audit was conducted for the purpose of forming opinions on the financial statements that collectively comprise the basic financial statements. The accompanying schedule of expenditures of federal awards is presented for purposes of additional analysis as required by the Uniform Guidance and is not a required part of the basic financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the basic financial statements. The information has been subjected to the auditing procedures applied in the audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the basic financial statements or to the basic financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the schedule of expenditures of federal awards is fairly stated in all material respects in relation to the basic financial statements as a whole.

Sikich LLP

Naperville, Illinois October 13, 2020

Oakton Community College District Number 535

Schedule of Federal Expenditures of Federal Awards

Year Ended June 30, 2020

Federal Grantor/Pass-Through Grantor/Program or Cluster Title	Federal CFDA Number	Contract Number	Federal Expenditures
MAJOR PROGRAMS			
U.S. Department of Education Student Financial Aid Cluster:			
Federal Supplemental Educational Opportunity Grants Federal Pell Grant Program Federal Work Study Program Federal Direct Student Loans	84.007 84.063 84.033 84.268	EP007A41248 EP063P2119 181CWS27 N/A	\$ 207,400 6,472,348 70,000 558,493
Total Student Financial Aid Cluster			7,308,241
Total U.S. Department of Education (major)			7,308,241
Total Major Programs			7,308,241
NONMAJOR PROGRAMS			
 U.S. Department of Education Adult Education - Basic Grants to States - Federal Basic Adult Education - Basic Grants to States - EL Civics Passed through Illinois State Board of Education U.S. Department of Education TRIO Cluster: 	84.002A 84.002A	F5350119 F5350119	439,837 35,263 475,100
TRIO - Student Support Services Carryforward FY19 TRIO - Student Support Services FY19 TRIO - Student Support Services FY20 Total TRIO Cluster	84.042A 84.042A 84.042A	EP042A150193-18 EP042A150193-18 EP042A150193	14,419 46,455 254,178 315,052
Career and Technical Education - Basic Grants to States - CTE Postsecondary CTE Improvement Grant	84.048 84.048	CTE53519 CTE-IG-53518	211,438 836 212,274
CARES Relieft Act Grant	84.425E	P425E201160	531,873
Total U.S. Department of Education (non-major)			1,534,299
U.S. Department of Veteran Affairs Post-9/11 Veterans Educational Assistance	64.028	N/A	216,939
Total U.S. Department of Veteran Affairs			216,939

Oakton Community College District Number 535

Schedule of Federal Expenditures of Federal Awards (Continued)

Year Ended June 30, 2020

Federal Grantor/Pass-Through Grantor/Program or Cluster Title	Federal CFDA Number	Contract Number	Federal Expenditures		
NONMAJOR PROGRAMS (Continued)					
National Science Foundation - Education and Human Resources					
Education and Human Resources - NSF Supply Chain FY18	47.076	C-0005507	\$ 6,696		
Passed through Norco Community College					
Education and Human Resources - NSF Supply Chain FY19	47.076	DUE-1601452	25,444		
Passed through Norco Community College					
Advanced Technological Education	47.076	1800186	14,205		
Advanced Technological Education	47.076	1800186	27,583		
STEM Scholars FY19	47.076	DUE-1833924	897		
STEM Scholars FY20	47.076	DUE-1833924	68,049		
Roosevelt-Noyce Grant	47.076	DIE-1660728	21,803		
Total National Science Foundation - Education and Human Resources			164,677		
National Endowment for Humanities					
Environmental Studies	45.162	AK-255368-17	45,029		
Total National Endowment for Humanities			45,029		
Total Nonmajor Programs			1,960,944		
TOTAL EXPENDITURES OF FEDERAL AWARDS					

NOTES TO SCHEDULE OF FEDERAL AWARDS

June 30, 2020

Note A - Significant Accounting Policies

The accompanying schedule of expenditures of federal awards has been prepared in accordance with accounting principles generally accepted in the United States of America as promulgated by the Governmental Accounting Standards Board (GASB). It is a summary of the activity of the College's federal awards program prepared on the accrual basis of accounting. Accordingly, expenditures are recognized when the liability has been incurred and revenues are recognized when the qualifying expenditure has been incurred.

Note B - Federal Loan Program

For the year ended June 30, 2020, the College acted as a pass-through agency for Federal Direct Loans (subsidized and unsubsidized) to students in the amount of \$558,493.

Note C - Other Information

The College did not receive any federal insurance or federal noncash assistance and did not provide any amounts to sub-recipients.

The College did not elect to use the 10% de minimis indirect cost rate.

SCHEDULE OF FINDINGS AND QUESTIONED COSTS

For the Year Ended June 30, 2020

Section I - Summary of Auditor's Results

Financial Statements	
Type of auditor's report issued:	unmodified
Internal control over financial reporting: Material weakness(es) identified? Significant deficiency(ies) identified?	yes <u>X</u> no yes <u>X</u> none reported
Noncompliance material to financial stateme	ents noted? yesX no
Federal Awards	
Internal Control over major federal program Material weakness(es) identified? Significant deficiency(ies) identified?	s:yesX_ no yesX_ none reported
Type of auditor's report issued on complian for major federal programs:	ce unmodified opinion on Student Financial Aid Program Cluster
Any audit findings disclosed that are require to be reported in accordance with 2 CFR 200.516(a)?	ed yesX_ no
Identification of major federal programs:	
<u>CFDA Number(s)</u>	Name of Federal Program or Cluster
84.007, 84.033, 84.063, 84.268	Student Financial Aid Program Cluster
Dollar threshold used to distinguish between Type A and Type B programs:	\$750,000
Auditee qualified as low-risk auditee?	<u>X</u> yes no

SCHEDULE OF FINDINGS AND QUESTIONED COSTS (Continued)

For the Year Ended June 30, 2020

Section II - Financial Statement Findings

None

Section III - Federal Award Findings and Questioned Costs

2020-001 Incorrect Direct Loans Disbursement Amount - Student Financial Aid Cluster CFDA 84.007, 84.033, 84.063, 84.268, Grant Period - Year Ended June 30, 2020

Criteria: According to 34 CFR 685.203 an eligible independent student in their second year of school can borrow up to \$4,500 in Subsidized Direct Loans and \$6,000 in Unsubsidized Direct Loans.

Condition: During our student file testing we noted one student out of forty was disbursed the incorrect Direct Loan amount. Based on the student's enrollment status and need this student was eligible for \$4,500 in Direct Loans, \$4,000 in Subsidized and \$500 in Unsubsidized; however, the College only awarded Unsubsidized loans which resulted in an under award of \$1,979 in Subsidized Loans and an over award of \$1,979 in Unsubsidized Loans. We consider this error in awarding to be an instance of noncompliance of the Eligibility Compliance Requirement.

Sample				Population the Sample	from which was drawn	
Sample Description	Related Compliance Requirement	OPEID	Students Receiving Loans (#)	Loans Disbursed (\$)	Students Receiving Loans (#)	Loans Disbursed (\$)
Eligibility Sample	Eligibility	00989600	23	\$101,881	74	\$558,493

Finding Number	Related Compliance Audit Requirement	Student Identifier	OPEID	Loans Disbursed (\$)	Subsidized Loan Under- payment (\$)	Unsubsidized Loan Over- payment (\$)
2020- 001	Eligibility	27	00989600	\$4,454	\$1,979	\$1,979

Statistical sampling was not used when making sample selections.

SCHEDULE OF FINDINGS AND QUESTIONED COSTS (Continued)

For the Year Ended June 30, 2020

Section III - Federal Award Findings and Questioned Costs (Continued)

2020-001 Incorrect Direct Loans Disbursement Amount - Student Financial Aid Cluster CFDA 84.007, 84.033, 84.063, 84.268, Grant Period - Year Ended June 30, 2020 (Continued)

Questioned Costs: \$0

Effect: A student was under awarded Subsidized Direct Loans in the amount of \$1,979 and over awarded Unsubsidized Direct loans in the amount of \$1,979.

Cause: The College's internal controls did not identify the fact that the student was under awarded Subsidized Direct Loans in the amount of \$1,979 and over awarded Unsubsidized Direct loans in the amount of \$1,979.

Recommendation: We recommend the College closely monitor all students who receive direct loans and verify that they receive the proper amount of Subsidized and Unsubsidized Direct Loans.

Views of Responsible Officials: Management agrees with this finding and response is included in Corrective Action Plan.

2020-002 Student Verification - Student Financial Aid Cluster CFDA 84.007, 84.033, 84.063, 84.268, Grant Period - Year Ended June 30, 2020

Criteria: According to 34 CFR 690.63 students may qualify for a maximum Pell Grant award of \$6,195 for an award year. The maximum amount is awarded to students with a zero Expected Family Contribution (EFC) and full-time enrollment status. Students with less than full-time enrollment or more than a zero EFC are eligible for a reduced Pell award.

Condition: During our student file testing we noted one student out of forty had verification completed incorrectly where the student had education credits that were not reported which affected their Pell grant eligibility. Based on the student's enrollment status and need, the College under awarded the student by \$37. We consider this to be an instance of noncompliance relating to the Eligibility Compliance Requirement.

SCHEDULE OF FINDINGS AND QUESTIONED COSTS (Continued)

For the Year Ended June 30, 2020

Section III - Federal Award Findings and Questioned Costs (Continued)

2020-002 Student Verification - Student Financial Aid Cluster CFDA 84.007, 84.033, 84.063, 84.268, Grant Period - Year Ended June 30, 2020

Sample				Population the Sample v	from which
SampleStudentsPellDescriptionOPEIDPell (#)(\$)				Students Receiving Pell (#)	Pell Disbursed (\$)
Eligibility Sample	00989600	28	\$36,284	2,073	\$6,472,348

Finding Number	Student Identifier	OPEID	Pell Disbursed (\$)	Pell Under- payment (\$)	Pell Over- payment (\$)
2020-002	26	00989600	\$1,930	\$37	

Statistical sampling was not used when making sample selections.

Questioned Costs: \$0

Effect: One student received an incorrect amount of Pell award and was under awarded an amount of \$37.

Cause: The College's internal controls did not identify that the incorrect amount of Pell grant was awarded to the student. According to the Department of Education's Pell matrix chart, the student was under awarded Pell in the amount of \$37.

Recommendation: We recommend the College closely monitor all student's enrollment status to ensure all students receiving financial aid are disbursed the correct amount.

Views of Responsible Officials: Management agrees with the Single Audit finding and a response is included in the Corrective Action Plan.

SCHEDULE OF FINDINGS AND QUESTIONED COSTS (Continued)

For the Year Ended June 30, 2020

Section IV - Prior Year Audit Findings

2019-001 Incorrect Pell Disbursement - Student Financial Aid Cluster CFDA 84.007, 84.033, 84.063, 84.268, Grant Period - Year Ended June 30, 2019

Criteria: According to 34 CFR 690.63 students may qualify for a maximum Pell Grant award of \$6,095 for an award year. The maximum amount is awarded to students with a zero Expected Family Contribution (EFC) and full-time enrollment status. Students with less than full-time enrollment or more than a zero EFC are eligible for a reduced Pell award.

Condition: During our student file testing we noted one student out of forty was not disbursed the correct Pell Grant award. The system did not identify one student as half-time and due to their high EFC the student was not eligible for Pell resulting in an over award of \$422. In addition, during our Return of Title IV Fund testing we noted the College over awarded one student \$49 as this student was not eligible for Pell. We consider this to be an instance of noncompliance relating to the Eligibility Compliance Requirement.

	Population the Sample v	from which			
Students Pell				Students	Pell
Sample		Receiving	Disbursed	Receiving	Disbursed
Description	OPEID	Pell (#)	(\$)	Pell (#)	(\$)
Eligibility	00989600	33	\$95,189	1,910	\$6,629,366
Sample					

	Finding Number	Student Identifier	OPEID	Pell Disbursed (\$)	Pell Under- payment (\$)	Pell Over- payment (\$)
	2019-001	9	00989600	\$422		\$422
Ī	2019-001	15	00989600	\$49		\$49

SCHEDULE OF FINDINGS AND QUESTIONED COSTS (Continued)

For the Year Ended June 30, 2020

Section IV - Prior Year Audit Findings (Continued)

2019-001 Incorrect Pell Disbursement - Student Financial Aid Cluster CFDA 84.007, 84.033, 84.063, 84.268, Grant Period - Year Ended June 30, 2019 (Continued)

Statistical sampling was not used when making sample selections.

Questioned Costs: \$471

Effect: Students received an incorrect amount of Pell award and were over awarded an amount of \$471 which is considered a questioned cost and will need to be returned to Department of Education.

Cause: The College's internal controls did not identify that the incorrect amount of Pell grant was awarded to the students. According to the Department of Education's Pell matrix chart, these students were over awarded Pell in the amount of \$471.

Recommendation: We recommend the College closely monitor all student's enrollment status to ensure all students receiving financial aid are disbursed the correct amount.

Views of Responsible Officials: Management agrees with the Single Audit finding and a response is included in the Corrective Action Plan.

2020 Update

This finding was not repeated for the Year Ended June 30, 2020.

2019-002: Return of Title IV - Student Financial Aid Cluster - CFDA#s 84.007, 84.033, 84.063, 84.268, Grant Period - Year Ended June 30, 2019

Criteria: According to 34 CFR 668.22, the College is responsible to correctly determine the amount of Title IV earned by student and the remaining portion is to be timely returned to the U.S. Department of Education.

Condition/Context: During our Return of Title IV Fund testing, we noted that the College did not calculate properly or return Title IV Student Financial Aid in the required time frame for seven out of twenty-five students we tested. We consider the untimely returns and incorrect calculations of the Return of Title IV to be a significant deficiency relating to the Special Tests and Provisions Compliance Requirement.

SCHEDULE OF FINDINGS AND QUESTIONED COSTS (Continued)

For the Year Ended June 30, 2020

Section IV - Prior Year Audit Findings (Continued)

2019-002: Return of Title IV - Student Financial Aid Cluster - CFDA#s 84.007, 84.033, 84.063, 84.268, Grant Period - Year Ended June 30, 2019 (Continued)

Sample				Population the Sample v	from which was drawn
Sample Description	OPEID	Students Receiving Pell (#)	Pell Disbursed (\$)	Students Receiving Pell (#)	Pell Disbursed (\$)
Return of Title IV Sample	00989600	25	11,827	1,910	\$6,629,366

Finding Number	Student Identifier	OPEID	Pell Disbursed (\$)	Pell Under- payment (\$)	Pell Over- payment (\$)
2019-002	4	00989600	\$293		\$147
2019-002	8	00989600	\$1,215		\$226
2019-002	9	00989600	\$1,212		\$762
2019-002	11	00989600	\$1,143		\$762
2019-002	18	00989600	\$448		\$224
2019-002	22	00989600	\$118		\$113
2019-002	23	00989600	\$343		\$24

Statistical sampling was not performed in the selection of the sample.

Questioned Costs: \$2,258

Effect: The College did not calculate properly the amount of Title IV funds to be returned. or return unearned Title IV Funds to the U.S. Department of Education within the required time frame for seven out of the twenty-five students tested.

Cause: The College's internal controls did not detect errors in the amount of Title IV Funds to be returned nor did they ensure that Title IV funds were returned in the required time frame.

SCHEDULE OF FINDINGS AND QUESTIONED COSTS (Continued)

For the Year Ended June 30, 2020

Section IV - Prior Year Audit Findings (Continued)

2019-002: Return of Title IV - Student Financial Aid Cluster - CFDA#s 84.007, 84.033, 84.063, 84.268, Grant Period - Year Ended June 30, 2019 (Continued)

Recommendation: We recommend the various departments with the College responsible for identifying students who have ceased attendance coordinate with the financial aid and finance departments to ensure that the calculation of the Return of Title IV is accurate and the funds returned timely.

Views of Responsible Officials: Management agrees with the Single Audit finding and responses are found in the Correction Action Plan.

2020 Update

This finding was not repeated for the Year Ended June 30, 2020.



Office of Student

1600 East Golf Road Financial Assistance Des Plaines, Illinois 60016 847.635.1708 Fax 847.635.1706

OAKTON COMMUNITY COLLEGE

Corrective Action Plan

For the Year Ended June 30, 2020

2020-001 Incorrect Direct Loans Disbursement Amount - Student Financial Aid Cluster CFDA 84.007, 84.033, 84.063, 84.268, Grant Period - Year Ended June 30, 2020

Condition Found

During our student file testing we noted one student out of forty was disbursed the incorrect Direct Loan amount. Based on the student's enrollment status and need this student was eligible for \$4,500 in Direct Loans, \$4,000 in Subsidized and \$500 in Unsubsidized; however, the College only awarded Unsubsidized loans which resulted in an under award of \$1,979 in Subsidized Loans and an over award of \$1,979 in Unsubsidized Loans. We consider this error in awarding to be an instance of noncompliance of the Eligibility Compliance Requirement.

Corrective Action Plan

Oakton Community College immediately updated the student's Direct Loan amounts and correctly distributed the subsidized/unsubsidized loans and reported the subsequent adjustment on COD on May 1, 2020. The Financial Aid Manager also met with the financial aid advisors to share the finding, reviewed loan policies related to undergraduate eligibility for loans, and emphasized the importance in accurately certifying student loans. The department also recently hired a new Financial Literacy Coordinator who will assume the responsibility to certify student loans.

In addition, the college will use the NASFAA self-study guide on the Direct Loan Program for staff training. Financial Aid staff members who certify student loans and ensure enrollment at time of disbursement will participate in this training. The guide considers the fundamentals of the program such as borrower eligibility and more complex rules including the 150% limitation and proration. The guide also includes guizzes to ensure learning is mastered.

Responsible Person for Corrective Action Plan

Manager of Student Financial Assistance Registrar/Director of Student Financial Support

Implementation Date of Corrective Action Plan

April 29 & May 1 – Student Record Adjustment July 1, 2020 –Internal Training September 2020—Additional Internal Training with NASFAA Self-Study Guide

OAKTON COMMUNITY COLLEGE

Corrective Action Plan

For the Year Ended June 30, 2020

2020-002 Student Verification - Student Financial Aid Cluster CFDA 84.007, 84.033, 84.063, 84.268, Grant Period - Year Ended June 30, 2020

Condition Found

During our student file testing we noted one student out of forty had verification completed incorrectly where the student had education credits that were not reported which affected their Pell grant eligibility. Based on the student's enrollment status and need, the College under awarded the student by \$37. We consider this to be an instance of noncompliance relating to the Eligibility Compliance Requirement.

Corrective Action Plan

Oakton Community College immediately updated the verification on the federal financial aid application/institutional student aid report (ISIR), updated the federal Pell grant award, disbursed the additional Pell to the student, and reported the subsequent adjustment on COD on May 12, 2020. The Financial Aid Manager also met with the financial aid advisors to share the finding, our verification policies, and the importance of accuracy when verifying students' application data.

In addition, the college has purchased the NASFAA webinar series and all financial aid staff will be required to view the 2021-2022 verification webinar offered on September 16, 2020. The college will also consider participating in any additional online training opportunities provided by the U.S. Department of Education.

Responsible Person for Corrective Action Plan

Manager of Student Financial Assistance Registrar/Director of Student Financial Support

Implementation Date of Corrective Action Plan

May 11 & May 12, 2020 – Student Record Adjustment July 1, 2020 – Internal Training September 16, 2020 – NASFAA Verification Webinar