

**Oakton Community College
Department of Public Safety
Campus Police**

Survey Questionnaire

Our records indicate that you recently had contact with one of our Public Safety Personnel. It is important that we obtain feedback concerning the service our department provides to members of the campus community. This enables us to evaluate both our personnel and operations. We ask that you please take a few minutes to complete the following questionnaire. Your input is valued. We appreciate your cooperation and support!

1. Please indicate your position at Oakton Community College.

- Student Faculty Staff Administrator Visitor

2. How would you rate the service provided by the staff with which you had contact?

	Excellent	Good	Average	Fair	Poor
Helpfulness/Support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Timeliness of Response	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Knowledge	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professional Conduct	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Attitude	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you have any constructive criticism or comments to offer regarding the officer or the services provided? _____

4. What is your overall impression of the Department of Public Safety? Please list reasons. _____

5. Please add any general comments or recommendations you have concerning the Department of Public Safety. _____

Please return your completed questionnaire via campus mail to the Department of Public Safety or drop it off at one of our offices. They are located in room 1170 on the Des Plaines Campus or room C100 at the Skokie/Ray Hartstein Campus. Thank you in advance for your time, cooperation, and assistance.

Sincerely,

Dennis E. Nolan Sr.
Chief of Public Safety

Community Policing for a Safer Campus